Water Protection Warranty
Clever Hydro

Paxwood Pty Ltd t/a Clever Choice Design Floors warrants to the original purchaser that Clever Hydro has a high-density Hydro core combined with carbon and wax for increased moisture-resistance, and additional wax applied to the click edges. This provides moisture protection for up to 96 hours and is warranted against this for 10 years.

This warranty only applies to the Clever Hydro products:

i. This Warranty is given by Clever Choice Design Floors ("Paxwood Pty Ltd") and is to be read subject to the terms and conditions of sale and supply which apply to the relevant sale. The rights described in this warranty are in addition to the statutory rights to which you are entitled under the Competition and Consumer Act 2010

ii. Clever Choice limits its liability which attaches to the supply of goods used for commercial purposes to the lowest amount of the cost of replacing the goods, the cost of obtaining equivalent goods or the cost of having the goods repaired

iii. Clever Choice's liability under this warranty is limited to repair, replacement or refund only

iv. All claims require supporting documents and inspection reports as stated in the Clever Choice Warranty Terms and Conditions

v. This warranty is not transferable and cannot be assigned and is valid only to the original purchaser at the original installation site

In the case of the builder/developer purchasing the floor, the occupant of the premises 12 months after purchase will receive cover under this warranty. The warranty only becomes effective when full payment for the product has been made

vi. This warranty and the product is warranted for interior indoor use only

vii. that has been designed, fabricated, installed, maintained, used and protected in the manner recommended by Clever Choice Design Floors, in related literature available at www.cleverchoice.com.au (alternatively a copy of literature containing these recommendations are available from your place of purchase)

viii. Water protection applies only to surface-level moisture exposure, these products are not waterproof and not to be used in replacement of a moisture barrier. This surface protection does not include protection from continuous water exposure for a period longer than stated above, flooding, or water entering through the core from the underside by subfloor moisture exposure.

ix. Where the claim is made within the applicable Warranty Term

This warranty does not cover any defect/damage caused by:

i. Any act of God, any naturally occurring conditions/accidents, third party act or omission or other circumstances beyond Clever Choice Design Floors control

ii. Physical abuse, negligence, vandalism, misuse, or accidents

iii. Exposure to excessive direct or radiant heat

iv. Exposure to sustained and excessive moisture, including damage from steam or hot water or water under the floor

v. Failure to remove moisture and/or water on the surface of the floor within 96 hours

vi. The use of or exposure to solvents, chemical products, acidic or corrosive materials or inappropriate cleaning products/materials or cleaning efforts involving too much water and making the subfloor and/or underlay wet

vii. Normal 'wear and tear', including without limitation, scratches, scuffs, burns, stains, wipe marks, chipping, dents, cuts on the product

viii. Failure to follow procedures/recommendations set out in the product installation guide and warranty terms and conditions of the product published by Clever Choice Design Floors on www.cleverchoice.com.au

ix. General fading or discoloration due to direct or indirect UV light exposure

x. Variation in colour, pattern, or shade of material against sample material, displays, and/or printed illustrations

xi. Inappropriate transport, storage and/or handling prior to installation

xii. Installation error or unauthorised modification/application

Please read the full Clever Choice Warranty Terms and Conditions for more information relating to floating floor features and product expectations, your care obligations, and claims procedure.

All supporting product documentation and literature can be found and downloaded from www.cleverchoice.com.au or available from your place of purchase.

P 07 5526 7399
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